



# PRE-DELIVERY INFO



## Hydropool Essex

Congratulations on the purchase of your new Hydropool Hot Tub.

We want the installation of your hot tub to be straight forward and trouble free.

If you have any concerns regarding the delivery process please contact us on **020 3150 1503** or you can send an email to [Projects@londonessexhottubs.com](mailto:Projects@londonessexhottubs.com)

- Your new Hot Tub is called a **SERENITY 5500 PLATINUM**
- The spa dimensions are: **83.5" x 83.5" x 36.5"** (212cm x 212cm x 93cm)
- The minimum base needed for your tub is 83.5" x 83.5" and should be at least 4" thick (You may wish to make this larger to incorporate any access steps)
- The Electrical Supply needs to be Rated at 32 Amp and protected by an RCCB/RCBO, with a tail of cable left for connection to the hot tub.

To ensure a trouble-free delivery, please check the following:

**The Delivery** - If you are unsure about any aspect of the delivery and require a survey please give us a call and we will arrange a survey by one of our engineers. (We do not charge for this service)

- Is the access to the property suitable for a transit style van and trailer?
- Your Hot Tub is manoeuvred to the base on its side using a special trolley.
- We therefore require the depth of your hot tub plus at least an inch either side.
- Are there any down pipes, bushes/trees, Service Boxes (electric/gas), boiler vents, over hanging roof eaves or overhead cables etc that will hinder the route to the base?
- Are there any steps, dwarf walls or tight turns on route to the base, the hot tub does not fold or bend!

**Base** – The base must be flat, level and capable of supporting 250 lbs/sqft which is equivalent to at least 4" thick. (Hot tubs do not have any form of adjustment to their height for levelling)

- If you intend to sink or semi sink your Hot Tub into a pit it is important that you understand the pit requirements etc, please contact us for further information.

**Electrical** – The supply should be in place before we deliver your hot tub, if you would like it commissioned on the day of delivery.

- The cable must originate from a dedicated supply via a suitable RCCB/RCBO with a correctly rated MCB (we recommend using a type C or D rating).
- The electrical installation should be carried out in accordance with current Electrical regulations.
- The cable should be run to an isolator which must be 2.5m away from the hot tub.
- The hot tub does NOT come with any electrical cable. Therefore, a cable will need to be provided from the isolator to connect to the hot tub.

- We require, from the corner of the base, this supply to extend an extra 4-5m.

**Water** – The spa is filled using a normal garden hose, which needs to be provided by you.

**Balance** – As per the terms and conditions on your sales agreement the balance is due before delivery, 28 days after order was placed. Generally, we ask for the balance on the day we book the delivery with you. We cannot confirm a delivery date without full payment.